Dell™ ST2220T monitor User's Guide

About Your Monitor

Setting Up Your Monitor

Operating the Monitor

Troubleshooting

Appendix

Notes, Notices, and Cautions

NOTE: A NOTE indicates important information that helps you make better use of your computer.

NOTICE: A NOTICE indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

CAUTION: A CAUTION indicates a potential for property damage, personal injury, or death.

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Model ST2220Tc

September 2010 Rev. A00

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About Your Monitor

Dell™ ST2220T monitor User's Guide

- Package Contents
- Product Features
- Identifying Parts and Controls
- Monitor Specifications
- Universal Serial Bus (USB) Interface
- Plug and Play Capability
- Maintenance Guidelines

Package Contents

Your monitor comes with all the items shown below. Ensure that you have all the items. If something is missing, contact Dell.

NOTE: Some items may be optional and may not ship with your monitor. Some features or media may not be available in certain countries.

	• Monitor with stand
	• Power cable
	• Audio cable
	• VGA cable
	• DVI cable (Optional)

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	• USB up stream cable (enables USB ports and touch function on the monitor)
	• Documentation (Safety Information, Quick Start Guide, and CD)
	• Cleaning cloth

Product Features

The **ST2220T** monitor has an active matrix, thin-film transistor (TFT), liquid crystal display (LCD). The monitor features include:

- 21.5 inches (546.8 mm) diagonal.
- 1920 X 1080 resolution, plus full-screen support for lower resolutions.
- Touch sensitive—detects your finger or any other pointing device close to the screen.
- Tilt adjustment capability.
- Plug and play capability if supported by your system.
- On-Screen Display (OSD) adjustments for ease of set-up and screen optimization.
- Software and documentation media which include an information file (INF), Image Color Matching File (ICM), and product documentation.
- Energy Saver feature for Energy Star compliance.
- Security lock slot.
- 2 x 2 watt built-in speakers.

Identifying Parts and Controls

Front View

Front View

Label	Description

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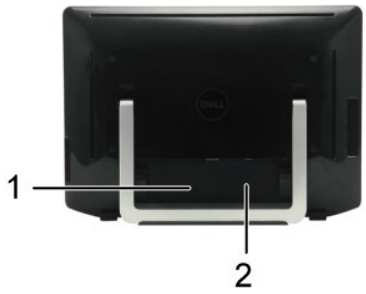
1	Preset Modes select
2	Brightness/Contrast select
3	OSD menu select
4	EXIT
5	Power button (with light indicator)

Back View



Back view

Back View with monitor stand

Label	Description	Use
1	Barcode serial number label	To contact Dell for technical support.
2	Regulatory rating label	Lists the regulatory approvals.
3	Cable holder	To organize cables by placing them through the holder.
4	USB downstream port	To connect the USB cable.
5	Security lock slot	To help secure your monitor.

Side View

Left view

Right view

Bottom View

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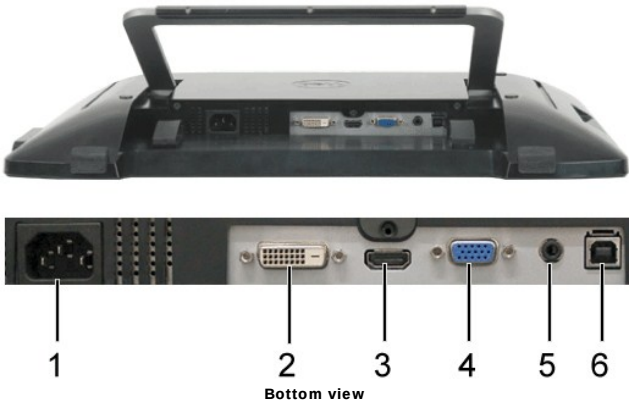


Bottom view

Label	Description
1	Power cord connector
2	DVI connector
3	HDMI connector
4	VGA connector
5	Audio Line-in
6	USB upstream connector

Monitor Specifications

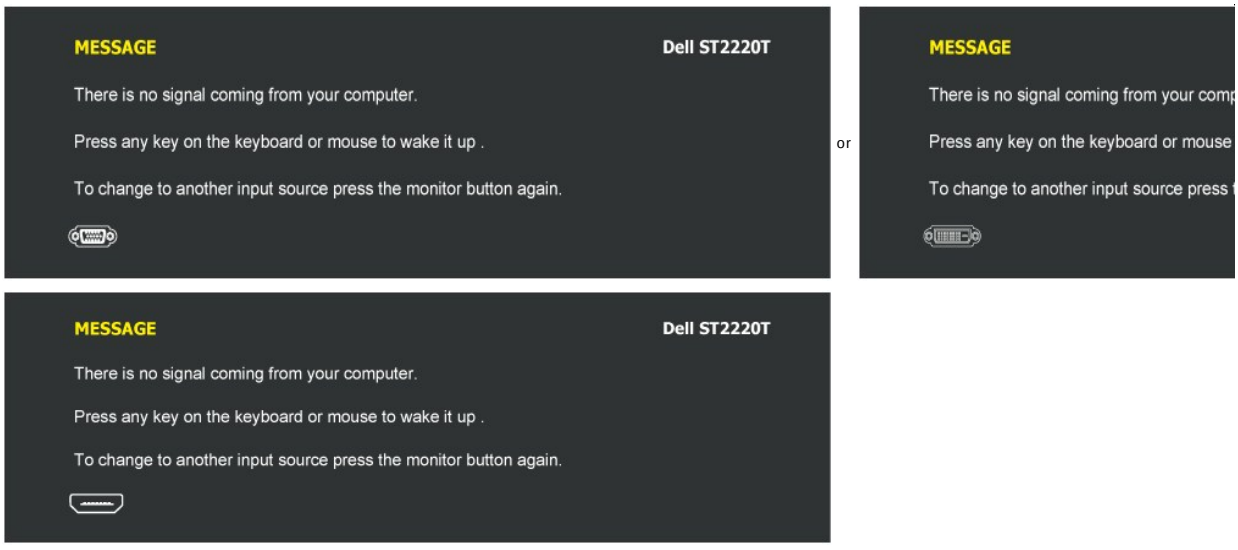
The following sections give you information about the various power management modes and pin assignments for various connectors of your monitor.

Power Management Modes

If you have VESA's compliance display card or software installed in your PC, the monitor can automatically reduce its power consumption when not in use. This is referred to as *Power Save Mode*. If the computer detects input from keyboard, mouse, or other input devices, the monitor automatically resumes functioning. The following table shows the power consumption and signaling of this automatic power saving feature:

VESA Modes	Horizontal Sync	Vertical Sync	Video	Power Indicator	Power Consumption
Normal operation and USB active	Active	Active	Active	White	55 W (maximum)
Normal operation	Active	Active	Active	White	28 W (typical)
Active-off mode	Inactive	Inactive	Blanked	Amber	1 W
Switch off	-	-	-	Off	0.5 W

NOTE: The OSD functions in the 'Normal operation' mode. One of the following messages appears when the menu key is touched in Active-off mode.


MESSAGE
Dell ST2220T
There is no signal coming from your computer.
Press any key on the keyboard or mouse to wake it up .
To change to another input source press the monitor button again.
or
MESSAGE
There is no signal coming from your comp
Press any key on the keyboard or mouse
To change to another input source press
MESSAGE
Dell ST2220T
There is no signal coming from your computer.
Press any key on the keyboard or mouse to wake it up .
To change to another input source press the monitor button again.

Activate the computer and 'wake up' the monitor to gain access to the OSD.

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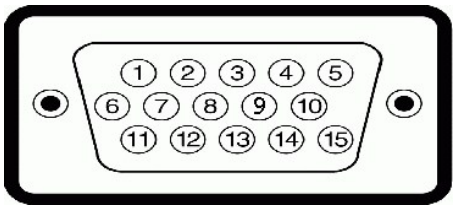
NOTE: This monitor is **ENERGY STAR**®-compliant.

Zero power consumption in OFF mode can only be achieved by disconnecting the main cable from the power adapter.

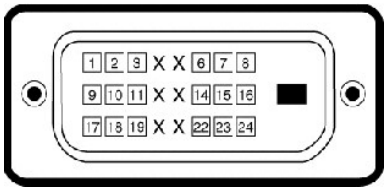
Pin Assignments

VGA Connector



Pin Number	15-pin Side of the Connected Signal Cable
1	Video-Red
2	Video-Green
3	Video-Blue
4	GND
5	Self-test
6	GND-R
7	GND-G
8	GND-B
9	Computer 5V
10	GND-sync
11	GND
12	DDC data
13	H-sync
14	V-sync
15	DDC clock

DVI Connector



Pin Number	24-pin Side of the Connected Signal Cable
1	TMDS RX2-
2	TMDS RX2+
3	TMDS Ground
4	Floating
5	Floating
6	DDC Clock
7	DDC Data
8	Floating
9	TMDS RX1-
10	TMDS RX1+
11	TMDS Ground
12	Floating
13	Floating

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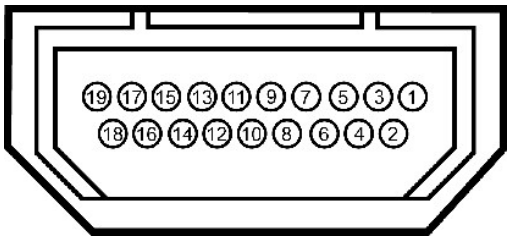
14	+5V power
15	Self test
16	Hot Plug Detect
17	TMDS RX0-
18	TMDS RX0+
19	TMDS Ground
20	Floating
21	Floating
22	TMDS Ground
23	TMDS Clock+
24	TMDS Clock-

HDMI Connector



Pin Number	19-pin Side of the Connected Signal Cable
1	T.M.D.S. Data 2-
2	T.M.D.S. Data 2 Shield
3	T.M.D.S. Data 2+
4	T.M.D.S. Data 1+
5	T.M.D.S. Data 1 Shield
6	T.M.D.S. Data 1-
7	T.M.D.S. Data 0+
8	T.M.D.S. Data 0 Shield
9	T.M.D.S. Data 0-
10	T.M.D.S. Clock +
11	T.M.D.S. Clock Shield
12	T.M.D.S. Clock -
13	CEC
14	Reserved (N.C. on device)
15	SCL
16	SDA
17	DDC/CEC Ground
18	+5V Power
19	Hot Plug Detect

Universal Serial Bus (USB) Interface

This section gives you information about the USB ports that are available on the left side of your monitor.

NOTE: This monitor supports High-Speed Certified USB 2.0 interface

Transfer speed	Data Rate	Power Consumption
High speed	480 Mbps	2.5W (Max., each port)
Full speed	12 Mbps	2.5W (Max., each port)
Low speed	1.5 Mbps	2.5W (Max., each port)

USB Upstream Connector

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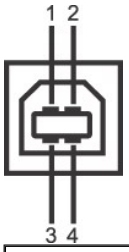
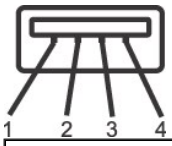


Pin Number	4-pin Side of the connector
1	DMU
2	VCC
3	DPU
4	GND

USB Downstream Connector



Pin Number	4-Pin Side of the Signal Cable
1	VCC
2	DMD
3	DPD
4	GND

USB Ports

- 1 upstream at bottom
- 3 downstream at side

NOTE: USB 2.0 functionality requires a USB 2.0-capable computer

NOTE: The monitor's USB interface works only when the monitor is on or in power save mode. If you turn off the monitor and then turn it on, the attached p to resume normal functionality.

Plug and Play Capability

You can install the monitor in any Plug and Play-compatible system. The monitor automatically provides the computer system with its Extended Display Identification Data (EDID) using Display Data Channel (DDC) protocols so the system can configure itself and optimize the monitor settings. Most monitor installations are automatic; you can select different settings if desired. For more information about changing the monitor settings, see Operating the monitor.

Monitor Specifications

Screen type	Active matrix - TFT LCD
Panel Type	IPS
Screen dimensions	21.5 inches (21.5-inch measured diagonally viewable image size)
Preset display area: Horizontal: Vertical:	 475.2 mm (18.71 inches) 267.3 mm (10.52 inches)
Pixel pitch	0.2475 mm
Viewing angle	178° (vertical) typical, 178° (horizontal) typical
Luminance output	250 CD/m² (typical)
Contrast ratio	1000:1 (typical)
Dynamic contrast ratio	50,000:1 (typical)
Faceplate coating	Glare with Anti-Smudge coating (4H)
Backlight	CCFL
Response Time	8 ms with Overdrive (g-to-g)

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Color Depth	16.7 mil colors
Color Gamut	82%*

* ST2220T color gamut (typical) is based on CIE1976 (82%) and CIE1931 (72%) test standards.

Touch Screen Specifications

Touch Technology	Optical touch
Touch Method	Finger, stylus or any pointer
Stylus Diameter	Minimum 7 mm
Capabilities	Mouse functionality—click, drag, double-click and right-click Touch functionality—support Win7 multi-touch gestures
Resolution	1920 X 1080
Accuracy	+/-2.5 mm over 95% of touchable area (Microsoft Windows 7 compliant)
Touch Activation Force	No pressure required
Touch Durability	Unlimited
Touch Response Time	Typical response time 15 ms

Touch screen OS compatibility

Function	XP	Vista	Win7 Starter	Win7 Home Basic	Win7 Home Premium	Win7 Ultimate	Win7 Pro	Win7 Enterprise	Other Operating Systems
Single-touch	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	-
Multi-touch(two points)	-	-	-	-	Yes	Yes	Yes	Yes	-

NOTE:
- Support native Win7 multi-touch. (plug & play)
- Support single-touch (mouse behavior) in Vista. (Need to install touch screen driver. Please find the touch screen driver for Vista in the CD)
- Supports Windows Vista and Windows 7 operating systems only.
- Touch screen is out of alignment when the desktop is not full screen.
- Win7 OS will automatically install touch screen driver each time when the USB cable is plugged into a USB port.
- If you want to enable the touch screen functionality on the secondary monitor:

1. Set the primary monitor as an extended display.
2. Go to Start -> Control Panel -> Tablet PC Settings. Click Setup and follow the instructions on the screen.

Resolution Specifications

Horizontal scan range	30 kHz to 83 kHz (automatic)
Vertical scan range	56 Hz to 76 Hz (automatic)
Optimal preset resolution	1920 x 1080 at 60 Hz
Highest preset resolution	1920 x 1080 at 60 Hz

Video Supported Modes

Video display capabilities (DVI playback)	480i/480p/576i/576p/720p/1080i/1080p (Supports HDCP)

Preset Display Modes

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Display Mode	Horizontal Frequency (kHz)	Vertical Frequency (Hz)	Pixel Clock (MHz)	Sync Polarity (Horizontal/Vertical)
640 x 350	31.47	70.09	25.18	+/-
640 x 400	31.47	70.09	25.18	-/+
640 x 480	31.47	59.94	25.17	-/-
640 x 480	31.50	75.00	31.5	-/-
720 x 400	31.47	70.08	28.32	-/+
800 x 600	37.88	60.32	40.00	+/+
800 x 600	46.880	75.00	49.50	+/+
1024 x 768	48.36	60.00	65.00	-/-
1024 x 768	60.02	75.03	78.75	+/+
1152 x 864	67.50	75.00	108.00	+/+
1280 x 1024	63.98	60.02	108.00	+/+
1280 x 1024	79.98	75.02	135.00	+/+
1920 x 1080-R	66.587	59.934	138.50	+/-
1920 x 1080	55.62	49.92	141.50	-/+

Electrical Specifications

Video input signals	Analog RGB, 0.7 Volts +/- 5%, positive polarity at 75 ohm input impedance Digital DVI-D TMDS, HDMI, 600mV for each differential line, positive polarity at 50 ohm input impedance
Audio Input and Output signals	Input signal level: 2Vrms without chipping
Synchronization input signals	Separate horizontal and vertical synchronizations, polarity-free TTL level, SOG (Composite SYNC on green)
AC/DC Adaptor input voltage/frequency/current	100 to 240 VAC/50 or 60 Hz ± 3 Hz/1.6A (Max.) ⚠ For use only with power supply DELL, DA65NS4-00.
Inrush current	120 V: 30 A (Max.) 240 V: 60 A (Max.)

Physical Characteristics

Connector type	15-pin D-sub miniature, blue connector; DVI-D, white connector; HDMI, Black connector
Signal cable type	Digital: Detachable, DVI-D, Solid pins, shipped detached from the monitor Analog: Detachable, D-Sub, 15pins, shipped attached to the monitor HDMI: Detachable, HDMI-A, Solid pins, shipped without cable
Dimensions	
Height	14.96 inches (380.1 mm)
Width	20.79 inches (528.1 mm)
Depth	2.3 inches (58.5 mm)
Weight	
Weight with packaging	8.03 kg (17.7 lbs)
Weight with cables	6.30 kg (13.9 lbs)

Environmental Characteristics

Temperature	
Operating	0° to 40° C (32° to 104° F)

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Non-operating	Storage: -20° to 60° C (-4° to 140° F) Shipping: -20° to 60° C (-4° to 140° F)
Humidity	
Operating	10% to 80% (non-condensing)
Non-operating	Storage: 5% to 90% (non-condensing) Shipping: 5% to 90% (non-condensing)
Altitude	
Operating	3,657.60 m (12,000 ft) max
Non-operating	12,192 m (40,000 ft) max
Thermal dissipation	222.3 BTU/hour (maximum) 188.1 BTU/hour (typical)

Maintenance Guidelines

Cleaning Your Monitor

⚠ **CAUTION: Read and follow the safety instructions before cleaning the monitor.**

⚠ **CAUTION: Before cleaning the monitor, unplug the monitor power cable from the electrical outlet.**

For best practices, follow the instructions in the list below while unpacking, cleaning, or handling your monitor:

- To clean your touch screen, use the supplied soft, clean cloth. Do not use benzene, thinner, ammonia, abrasive cleaners, or compressed air. Avoid wiping the top corners of the monitor where the optics are located.
- Use a lightly-dampened, warm cloth to clean the monitor. Avoid using detergent of any kind as some detergents leave a milky film on the monitor.
- Handle your monitor with care; any scratch on the monitor will show scuff marks.
- To help maintain the best image quality on your monitor, use a dynamically changing screen saver and turn off your monitor when not in use.

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Appendix

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- Safety Instructions
- FCC Notice (U.S. Only) and Other Regulatory Information
- Contact Dell

⚠CAUTION: Safety Instructions

⚠ **CAUTION: Use of controls, adjustments, or procedures other than those specified in this documentation may result in exposure to shock, electrical hazards, and/or mechanical hazards.**

For information on safety instructions, see the safety information that shipped with your monitor.

FCC Notices (U.S. Only) and Other Regulatory Information

For FCC notices and other regulatory information, see the regulatory compliance website located at **www.dell.com\regulatory_compliance**.

Contact Dell

For customers in the United States, call 800-WWW-DELL (800-999-3355).

NOTE: If you do not have an active Internet connection, you can find contact information on your purchase invoice, packing slip, bill, or Dell product catalog.

Dell provides several online and telephone-based support and service options. Availability varies by country and product, and some services may not be available in your area. To contact Dell for sales, technical support, or customer service issues:

1. Visit **support.dell.com**.
2. Verify your country or region in the **Choose A Country/Region** drop-down menu at the bottom of the page.
3. Click **Contact Us** on the left side of the page.
4. Select the appropriate service or support link based on your need.
5. Choose the method of contacting Dell that is convenient for you.

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Setting Up Your Monitor

Dell™ ST2220T monitor

If you have a Dell™ desktop or a Dell™ portable computer with internet access

1. Go to **http://support.dell.com**, enter your service tag, and download the latest driver for your graphics card.

2. After installing the drivers for your graphics Adapter, attempt to set the resolution to **1920 X 1080** again.

NOTE: If you are unable to set the resolution to 1920 x 1080, please contact Dell™ to inquire about a graphics Adapter that supports these resolutions.

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Setting Up Your Monitor

Dell™ ST2220T monitor

If you have a non Dell™ desktop, portable computer, or graphics card

1. Right-click on the desktop and click **Properties**.

2. Select the **Settings** tab.

3. Select **Advanced**.

4. Identify your graphics controller supplier from the description at the top of the window (e.g. NVIDIA, ATI, Intel etc.).

5. Refer to the graphic card provider website for updated driver (for example, http://www.ATI.com OR http://www.NVIDIA.com).

6. After installing the drivers for your graphics adapter, attempt to set the resolution to **1920 X 1080** again.

NOTE: If you are unable to set the resolution to 1920 x 1080, please contact the manufacturer of your computer or consider purchasing a graphics adapter that will support the video resolution of 1920 x 1080.

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Operating the Monitor

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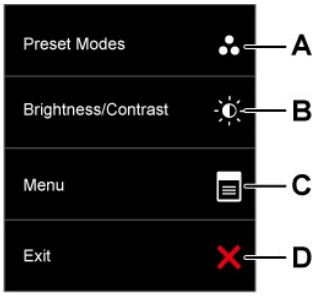
- Turn On the Monitor
- Using the Front Panel Controls
- Using the On-Screen Display (OSD) Menu
- Setting the Maximum Resolution
- Configure the monitor to the desired position to use
- Using the Touch Screen

Turn On the Monitor

Press the button to turn on the monitor

Using the Front Panel OSD Controls

Use the buttons on the side of the monitor to adjust the image settings.



	Side panel button	Description
A	**Preset modes**	Use the Preset modes button to choose from a list of preset color modes. See Using the OSD Menu.
B	**Brightness / Contrast**	Use the Brightness / Contrast button to direct access to the "Brightness" and "Contrast" control menu.
C	**Menu**	Use the Menu button to open the on-screen display OSD).
D		

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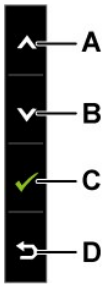
	Exit	Use the Exit button to exit on-screen display (OSD) from menu and sub-menus.

Front panel controls

Use the buttons on the side of the monitor to adjust the image settings.



Side panel button		Description
A	Up	Use the Up button to adjust (increase ranges) items in the OSD menu.
B	Down	Use the Down button to adjust (decrease ranges) items in the OSD menu.
C	OK	Use the OK button to confirm your selection.
D	Back	Use the back button to go back to the main menu.

Using the On-Screen Display (OSD) Menu

Accessing the Menu System

NOTE: If you change the settings and then either proceed to another menu or exit the OSD menu, the monitor automatically saves the changes. The changes are also saved if you change the settings and then wait for the OSD menu to disappear.

1. Press any key to launch the OSD menu and press to display the main menu.
   Main Menu

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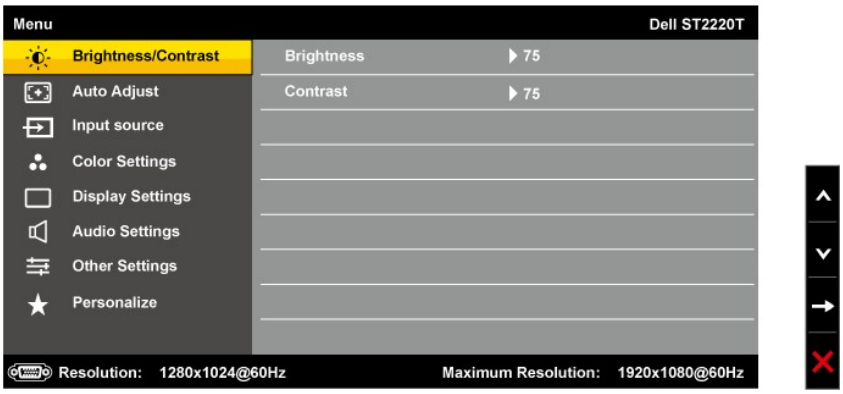
2. Press the ▼ and ▲ buttons to toggle between options in the Menu. As you move from one icon to another, the option name is highlighted.
3. To select the highlighted item on the menu press the → again.
4. Press the ▼ and ▲ buttons to select the desired parameter.
5. Press the → buttons to enter the slide bar and then use the ▼ or ▲ button, according to the indicators on the menu, to make your changes.
6. Select the ↩ to return to previous menu without accepting current settings or ✓ to accept and return to previous menu.

The table below provides a list of all the OSD menu options and their functions.

Icon	Menu and Submenus	Description
	BRIGHTNESS/CONTRAST	Use the Brightness and Contrast menu to adjust the Brightness/Contrast. 
	Back	Press the ↩ button to go back to the main menu.
	Brightness	Allows you to adjust the brightness or luminance of the backlight. Press the ▲ button to increase brightness and press the ▼ button to decrease brightness (min 0 ~ max 100).
	Contrast	Allows you to adjust the contrast or the degree of difference between darkness and lightness on the monitor screen. A brightness first, and adjust contrast only if you need further adjustment. Press the ▲ button to increase contrast and press the ▼ button to decrease contrast (min 0 ~ max 100).
	AUTO ADJUST	Use this button to activate automatic setup and adjust menu. The following dialog appears on a black screen as the m adjusts to the current input: Auto Adjustment allows the monitor to self-adjust to the incoming video signal. After using Auto Adjustment, you can fu your monitor by using the Pixel Clock (Coarse) and Phase (Fine) controls under Image Settings. **NOTE:** *Auto Adjust does not occur if you press the button while there are no active video input signals or attached cables.*

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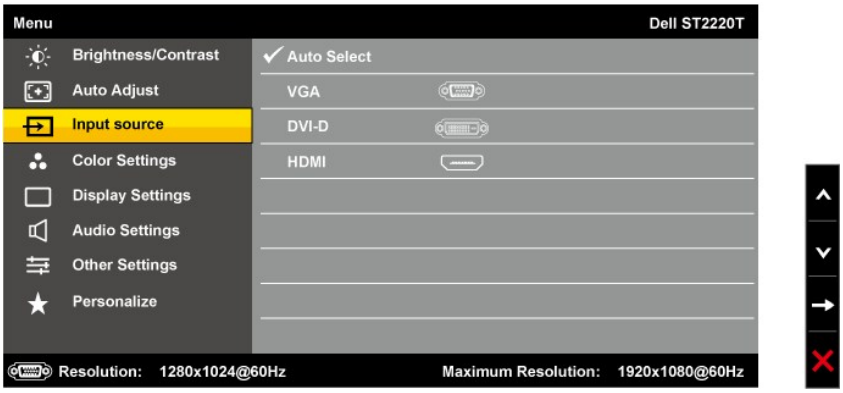
INPUT SOURCE

Use the Input Source menu to select different video signals that may be connected to your monitor.



Press the button to go back to the main menu

Select VGA input when you are using the analog (VGA) connector. Press the button to select the VGA input source.

Select DVI-D input when you are using the digital (DVI) connector. Press the button to select the DVI input source.

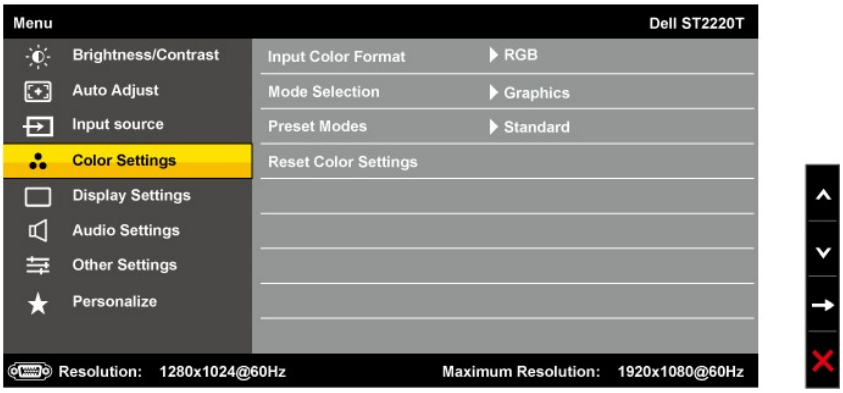
Select HDMI input when you are using the digital (HDMI) connector. Press the button to select the HDMI input sour

Select Auto select to let the monitor search for available input signals.

COLOR SETTINGS

Use the **Color Setting** menu to adjust the monitor's color settings.

Color setting mode submenu



Back

Press the button to go back to the main menu.

Input Color Format

Allows you to set the video input mode to:

- **RGB**: Select this option if your monitor is connected to a computer or DVD player using the HDMI cable or the HDI adapter.
- **YPbPr**: Select this option if your DVD player supports only YPbPr output.

Mode Selection

Allows you to set the display mode to:

- **Graphics**: Select this mode if your monitor is connected to your computer.
- **Video**: Select this mode if your monitor is connected to a DVD player.

NOTE: Depending upon the Display Mode, select the Preset Modes available for your monitor change.

Preset Mode

Allows you to choose from a list of preset color modes.
In the **Graphics** mode, you can set the color to the following preset values:

- **Standard**: Loads the monitor's default color settings. This is the default preset mode.

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- **Multimedia**: Loads color settings ideal for multimedia applications.
- **Game**: Loads color settings ideal for most gaming applications.
- **Warm**: Increase the color temperature. The screen appears warmer with a red/yellow tint.
- **Cool**: Decreases the color temperature. The screen appears cooler with a blue tint.
- **Custom (RGB)**: Allows you to manually adjust the color settings. Press the and buttons to adjust the R and Blue values and create your own preset color mode.

In the **Video** mode, you can set the color to the following preset values:

- **Movie**: Loads color settings ideal for movies. This is the default preset mode.
- **Game**: Loads color settings ideal for most gaming applications.
- **Sports**: Loads color settings ideal for sports.
- **Nature:** Loads color settings ideal for nature.

Hue

Allows you to adjust the skin tone of the image. Use or button to adjust the hue from '0' to '100'.

NOTE: Hue adjustment is available only in the **Video** mode.

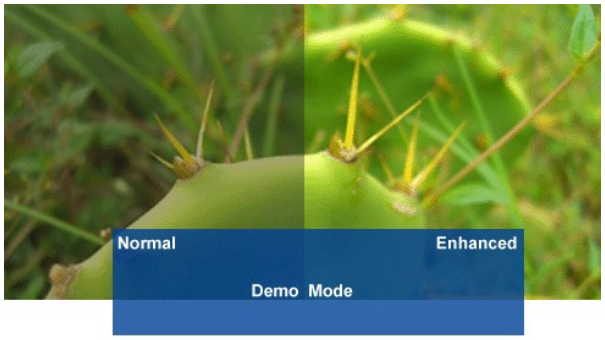
Saturation

Allows you to adjust the color saturation of the image. Use or button to adjust the saturation from '0' to '100'.

NOTE: Saturation adjustment is available only in the **Video** mode.

Demo Mode

Vertically splits the screen into two segments. The left half of the screen in the normal mode and the right half of the sc displayed in the color enhanced mode.



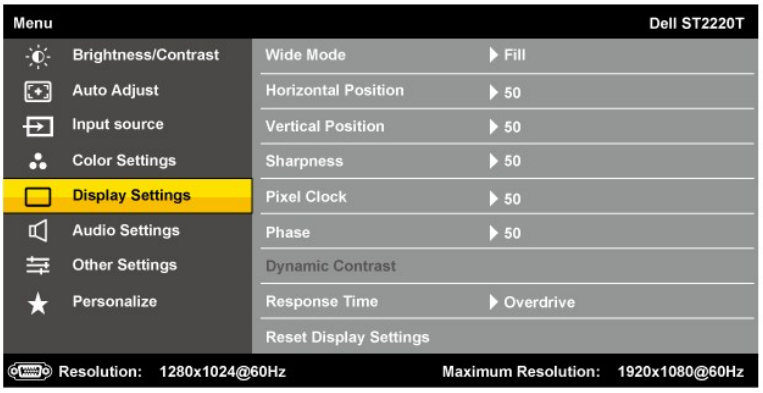
NOTE: Demo Mode is only available for video input.

Reset Color Settings

Resets your monitor's color settings to the factory defaults.

DISPLAY SETTINGS

Display setting mode submenu



Back

Press the button to go back to the main menu.

Wide Mode

Use the and button to adjust image wide.

Horizontal Position

Use the and buttons to adjust image left and right (min 0 ~ max 100).
NOTE: When using DVI or HDMI source, the Horizontal Position setting is not available.

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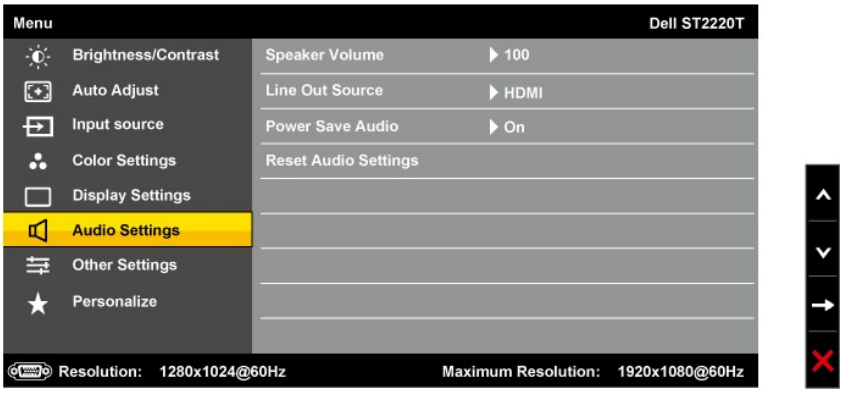
	Vertical Position	Use the and buttons to adjust image up and down (min 0 ~ max 100). **NOTE:** When using DVI or HDMI source, the Vertical Position setting is not available.
	Sharpness	Allows you to increase or decrease the sharpness of the image. Use and buttons to adjust the sharpness from '0' to '100'.
	Pixel Clock	The Phase and Pixel Clock adjustments allow you to adjust your monitor to your preference. These settings are access main OSD menu, by selecting 'Display Settings'. Use the and buttons to adjust for best image quality.
	Phase	If satisfactory results are not obtained using the phase adjustment, use the Pixel Clock (coarse) adjustment and then (fine). **NOTE:** Pixel Clock and Phase Adjustments are only available for "VGA" input.
	Dynamic Contrast	The dynamic contrast helps get a higher contrast if you choose Game preset, Movie preset, Sports preset, and Nature Use the button to enable the Dynamic Contrast adjustment. Use the button to disable the Dynamic Contrast adjustment. **NOTE:** Brightness control is disabled in Dynamic Contrast mode.
	Response Time	Response time is the time required for an LCD pixel to change from fully active (black) to fully inactive (white), then bacl again. You can set the response time to: • **Normal** • **Overdrive** (default).
	Reset Display Settings	Resets the monitor's display settings to the factory defaults.
	AUDIO SETTINGS	Use the **Audio Settings** menu to adjust the audio settings.
	Audio Setting mode submenu	
	Speaker Volume	Adjust the volume of the speaker.
	Line Out Source	Select the source of the audio input.
	Power Save Audio	Allows you to turn on or off the power to the audio during the audio power save mode. Default is "On". **On** — Allows you to turn off the line-out to the sound bar when the monitor is in standby mode. **Off** — Allows you to turn on the line-out to the sound bar when the monitor is in standby mode.
	Reset Audio Setting	Resets your monitor audio settings to the factory defaults.
	Exit Menu	Press the button to exit the OSD main menu and Press the button to accept changes.

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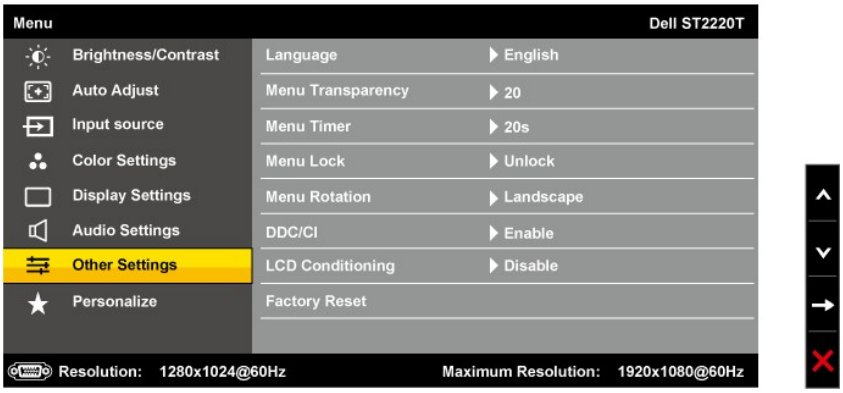
OTHER SETTINGS



Back

Press the button to go back to the main menu.

Language

Allows you to set the OSD display to one of six languages: English, Espanol, Francais, Deutsch, Simplified Chinese, or J

Menu Transparency

Allows you to adjust the OSD background from opaque to transparent.

Menu Timer

Allows you to set the time for which the OSD remains active after you press a button on the monitor.

Use the and buttons to adjust the slider in 1 second increments, from 5 to 60 seconds.

Menu Lock

Controls user access to adjustments. When **Lock** is selected, no user adjustments are allowed. All buttons are locked button.

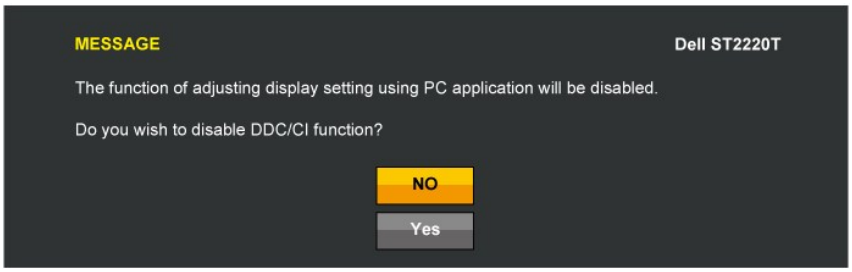
NOTE: When the OSD is locked, pressing the button takes you directly to the OSD settings menu, with 'OSD Lock' on entry. Choose **Unlock** and allow user access to all applicable settings.

DDC/CI

DDC/CI (Display Data Channel/Command Interface) allows a software on your computer to adjust the monitor display s the brightness, color balance etc.

Enable (Default): Optimizes the performance of your monitor and provides a better customer experience.

Disable: Disables the DDC/CI option and the following message appears on the screen.


MESSAGE
Dell ST2220T
The function of adjusting display setting using PC application will be disabled.
Do you wish to disable DDC/CI function?
NO
Yes

Select **Yes** to disable DDC/CI or **No** to return.

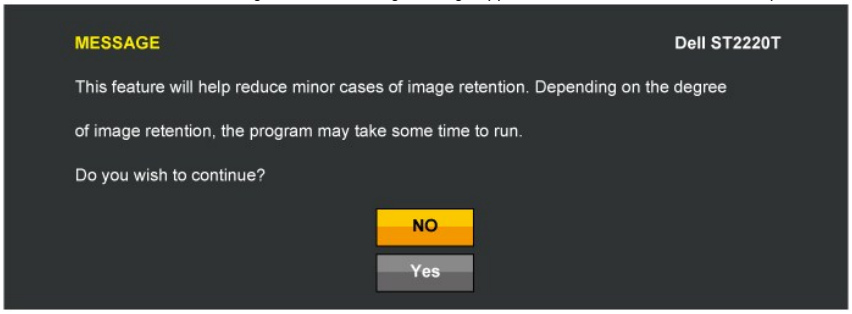
LCD Conditioning

LCD conditioning helps eliminate any image retention and may take several hours.

NOTE: Severe cases of image retention are known as burn-in. LCD Conditioning does not remove burn-in.

Disable: This is the default option.

Enable: Enables LCD conditioning and the following message appears on the screen. Select **Yes** to proceed and **No** to


MESSAGE
Dell ST2220T
This feature will help reduce minor cases of image retention. Depending on the degree
of image retention, the program may take some time to run.
Do you wish to continue?
NO
Yes

NOTE: Press any button on the monitor to terminate LCD Conditioning at any time.

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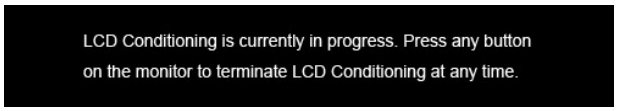
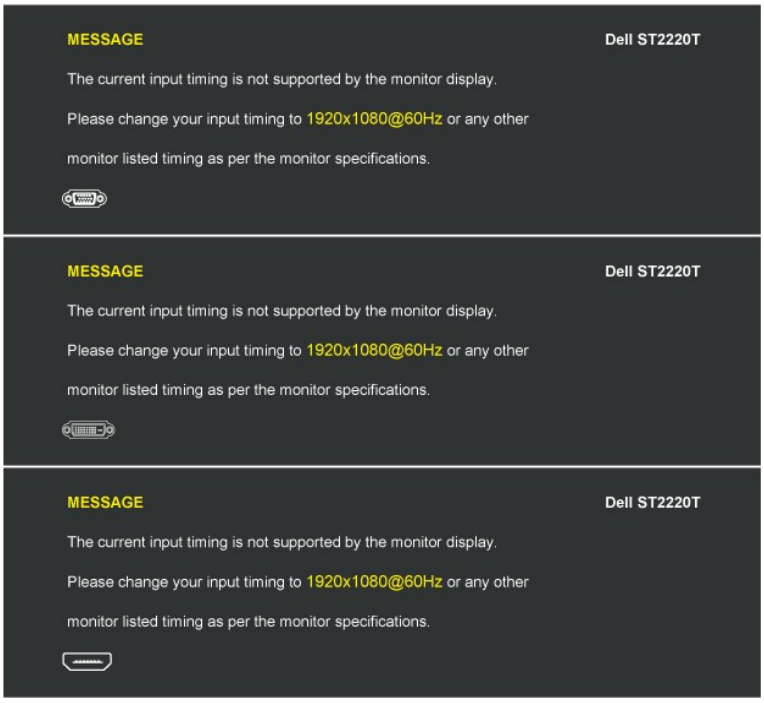
		
	Factory Reset	Resets all OSD settings to the factory preset values.
	PERSONALIZE	 Allows you to adjust shortcut button for: 1. Brightness & Contrast 2. Preset Modes.

OSD Warning Messages

The following warning messages may appear on the screen to indicate that the monitor is out of synchronization.



This means that the monitor cannot synchronize with the signal that it is receiving from the computer. Either the signal is too high or too low for the monitor to use. See Specifications for the Horizontal and Vertical frequency ranges addressable by this monitor. Recommended mode is 1920 X 1080 at 60Hz.

When the monitor enters Power Save mode, one of the following messages appears :

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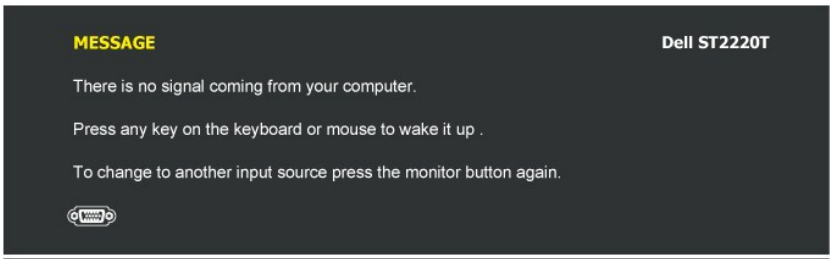
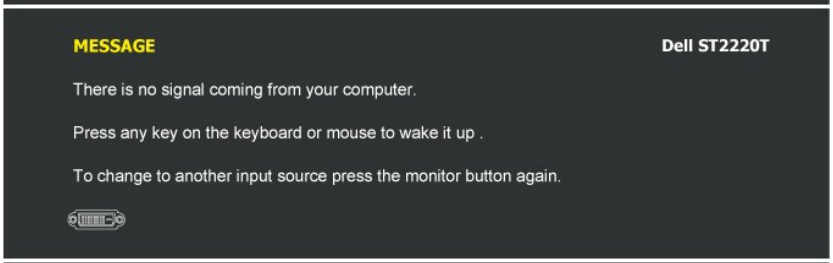
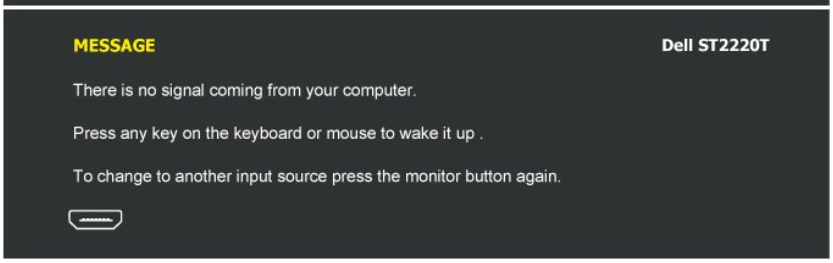
If you press any button other than the power button, one of the following messages will appear depending on the selected input:







See Solving Problem

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s for more information.

Setting the Maximum Resolution

To set the maximum resolution for the monitor:

1. Right-click on the desktop and select **Properties**.
2. Select the **Settings** tab.
3. Set the screen resolution to 1920 x 1080.
4. Click **OK**.

If you do not see 1920 x 1080 as an option, you may need to update your graphics driver. Depending on your computer, complete one of the following procedures:

- If you have a Dell desktop or portable computer:
  - Go to **support.dell.com**, enter your service tag, and download the latest driver for your graphics card.
- If you are using a non-Dell computer (portable or desktop):
  - Go to the support site for your computer and download the latest graphic drivers.
  - Go to your graphics card website and download the latest graphic drivers.

Configure the monitor to the desired position to use

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NOTE: The stand is attached when the monitor is shipped from the factory.

Using the Touch Screen

NOTE: Ensure that the USB cable is connected between the monitor and the computer.

The Dell™ ST2220T monitor is touch sensitive—you can control the computer simply by touching the screen.

The touch screen allows you to interact with the computer in a similar way to a mouse as follows:

- Tap the screen once for a single mouse click.
- Tap the screen twice in quick succession for a double mouse click.
- Touch down and then move your finger to drag an object.
- Touch and hold for a right mouse click.
- To select a menu option, touch down on the menu, then move your finger to the required option, then lift your finger to select the option. Alternatively, tap the menu, then tap the option required as you do with a mouse.

The touch screen does not require pressure to sense a touch. For best results, point at roughly right angles to the screen and keep the rest of your hand clear of the glass.

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Setting Up Your Monitor

Dell™ ST2220T monitor

Setting the display resolution to 1920 x 1080 (Maximum)

For optimal display performance while using the Microsoft® Windows® operating systems, set the display resolution to 1920 x 1080 pixels by performing the following steps:

1. Right-click on the desktop and click **Properties**.

2. Select the **Settings** tab.

3. Move the slider-bar to the right by pressing and holding left-mouse button and adjust the screen resolution to **1920 X 1080**.

4. Click **OK**.

If you do not see **1920 x 1080** as an option, you may need to update your graphics driver. Please choose the scenario below that best describes the computer system you are using, and follow the provided directions:

1: If you have a Dell™ desktop or a Dell™ portable computer with internet access.

2: If you have a non Dell™ desktop, portable computer, or graphics card.

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Dell™ ST2220T monitor

User's Guide

Setting the display resolution to 1920 x 1080 (Maximum)

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Model ST2220Tc

September 2010 Rev. A00

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Setting Up the Monitor

Dell™ ST2220T monitor User's Guide

- Connecting the Monitor
- Organizing Your Cables

Connecting Your Monitor

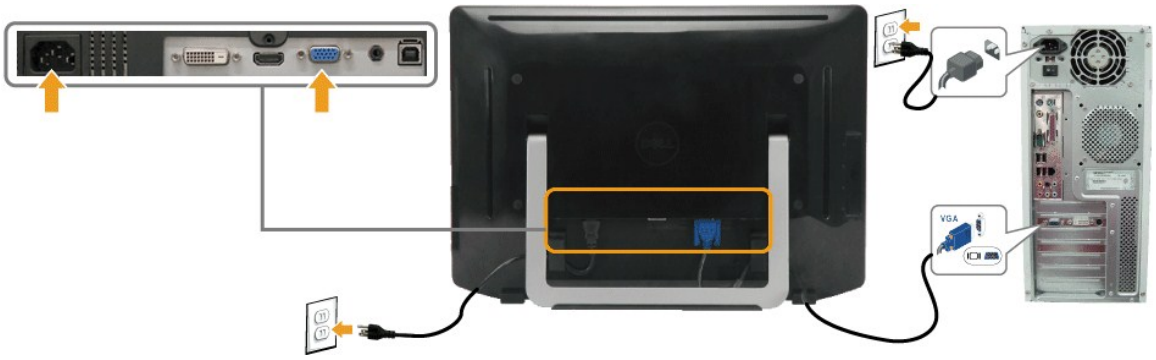
CAUTION: Before you begin any of the procedures in this section, follow the Safety Instructions.

NOTE: USB uplink cable needs to be connected for touch function.

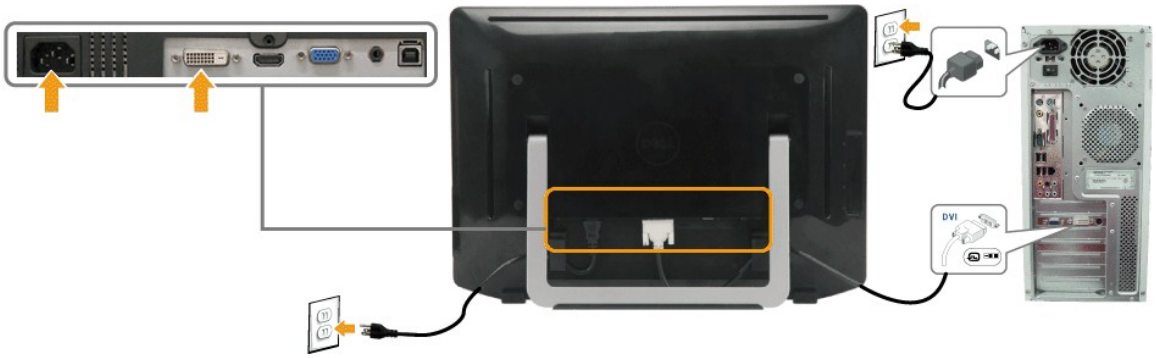
To connect your monitor to the computer:

1. Turn off your computer and disconnect the power cable.
2. Connect the HDMI cable, white (digital DVI-D), or blue (analog VGA) display connector cable to the corresponding video port on the back of your computer. Do not use all the cables on the same computer. Use all of the cables only when they are connected to different computers with appropriate video systems.

Connecting the Blue VGA Cable



Connecting the White DVI Cable



Connecting the HDMI Cable

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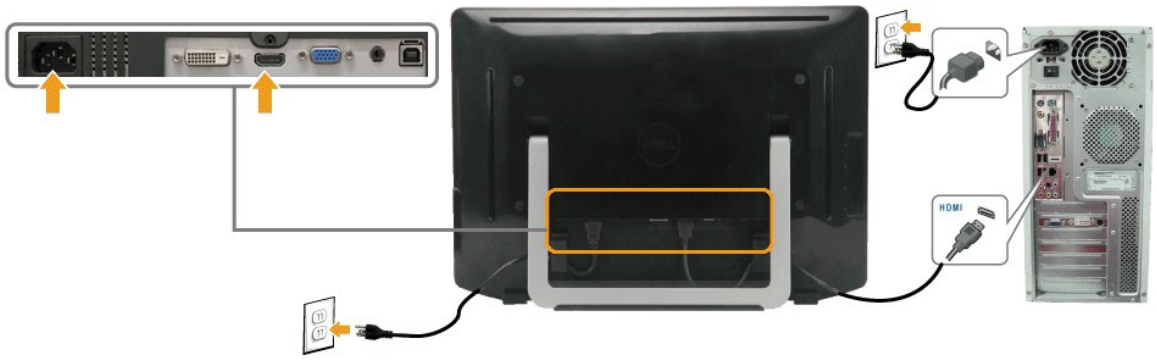
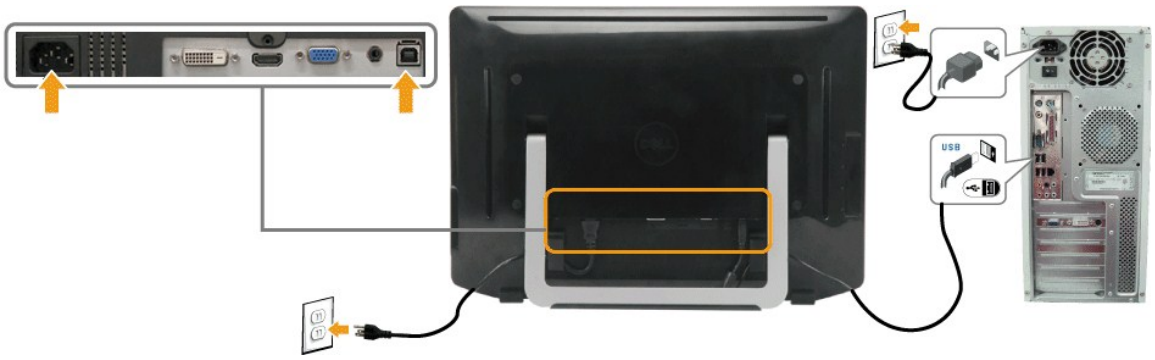


NOTE: The graphics are used for the purpose of illustration only. Appearance of the computer may vary.

Connecting the USB Cable

After you have completed connecting the DVI/VGA/HDMI cable, follow the procedure below to connect the USB cable to the computer and complete your monitor setup:

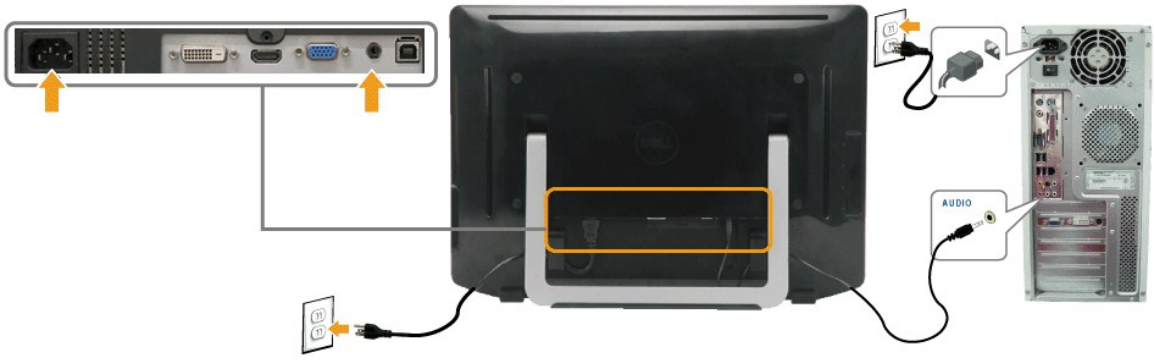
1. Connect the downstream USB connector (cable supplied) to an appropriate USB connector on your computer.
2. Connect USB peripherals to the upstream USB connectors on the monitor.
3. Plug the power cables for your computer and monitor into a nearby outlet.
4. Turn on the monitor and the computer.
   If your monitor displays an image, installation is complete. If it does not display an image, see Solving Problems.
5. Use the cable holder on the back of monitor stand to organize the cables.



Connecting the Audio Cable

Connecting the audio cable:

1. Connect the audio cable from the audio-in port on monitor to the audio-out port on your computer.
2. Turn on the monitor and computer.
3. Use the cable holder on the back of monitor to organize the cables.



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Organizing Your Cables

After attaching all necessary cables to your monitor and computer, (see Connecting Your Monitor) use the cable holder to organize all cables as shown above.

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Troubleshooting

Dell™ ST2220T monitor

- Self-Test
- Common Problems
- Product-Specific Problems
- Universal Serial Bus (USB) Specific Problems
- Touch Screen Problems

⚠**CAUTION:** Before you begin any of the procedures in this section, follow the Safety Instructions.

Self-Test

Your monitor provides a self-test feature that allows you to check whether your monitor is functioning properly. If your monitor and computer are properly connected but the monitor screen remains dark, run the monitor self-test by performing the following steps:

1. Turn off both your computer and the monitor.
2. Unplug the video cable from the back of the computer or monitor. To ensure proper self-test operation, remove the HDMI, Digital (white connector), and the Analog (blue connector) cables from the back of the computer or monitor.
3. Turn on the monitor.

The floating dialog box should appear on the screen (against a black background) if the monitor cannot sense a video signal and is working correctly. While in self-test mode, the power LED remains white. Also, depending upon the selected input, one of the dialogs shown below will continuously scroll through the screen.

4. This box also appears during normal system operation, if the video cable becomes disconnected or damaged.
5. Turn off your monitor and reconnect the video cable; then turn on both your computer and the monitor.

If your monitor screen remains blank after you use the previous procedure, check your video controller and computer, because your monitor is functioning properly.

Built-in Diagnostics

Your monitor has a built-in diagnostic tool that helps you determine if the screen abnormality you are experiencing is an inherent problem with your monitor, or with your computer system and graphic card.

NOTE: You can run the built-in diagnostics only when the video cable is unplugged and the monitor is in *self-test mode*.

To run the built-in diagnostics:

1. Ensure that the screen is clean (no dust particles on the surface of the screen).
2. Unplug the video cable(s) from the back of the computer or monitor. The monitor then goes into the self-test mode.
3. On the front panel, press and hold the ***shortcut key 1*** and ***shortcut key 4*** keys on the front panel, simultaneously for 2 seconds. A gray screen appears.

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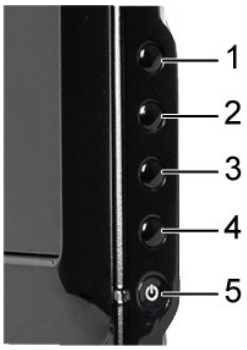

4. Ensure that the screen is looking normal.
5. Press the ***shortcut key 4*** key on the front panel again. The color of the screen changes to red.
6. Repeat steps 5 to inspect the display in green, blue, black, and white colored screens.

The test is complete when the white screen appears. To exit, press the ***shortcut key 4*** key again.

If you do not detect any screen abnormalities upon using the built-in diagnostic tool, the monitor is functioning properly. Check the video card and computer.

Common Problems

The following table contains general information about common monitor problems you might encounter and the possible solutions.

Common Symptoms	What You See	Possible Solutions
No Video/Power LED off	No picture	ı Ensure that the video cable connecting the monitor and the computer is properly connected and secure. ı Verify that the power outlet is functioning properly using any other electrical equipment.
No Video/Power LED on	No picture or no brightness	ı Increase brightness & contrast controls via OSD. ı Perform monitor self-test feature check. ı Check for bent or broken pins in the video cable connector. ı Press Shortcut key 4 to call out the Input Select Source OSD menu. Select the correct input source. ı Run the built-in diagnostics.
Poor Focus	Picture is fuzzy, blurry, or ghosting	ı Perform Auto Adjust via OSD. ı Adjust the Phase and Pixel Clock controls via OSD. ı Eliminate video extension cables. ı Reset the monitor to Factory Settings. ı Change the video resolution to the correct aspect ratio (16:9).
Shaky/Jittery Video	Wavy picture or fine movement	ı Perform Auto Adjust via OSD. ı Adjust the Phase and Pixel Clock controls via OSD. ı Reset the monitor to Factory Settings. ı Check environmental factors. ı Relocate the monitor and test in another room.
Missing Pixels	LCD screen has spots	ı Turn off the monitor and then turn it back on. ı Pixel that is permanently off is a natural defect that can occur in LCD technology. ı Run the built-in diagnostics
Stuck-on Pixels	LCD screen has bright spots	ı Turn off the monitor and then turn it back on. ı Pixel that is permanently off is a natural defect that can occur in LCD technology. ı Run the built-in diagnostics
Brightness Problems	Picture is too dim or too bright	ı Reset the monitor to Factory Settings. ı Auto Adjust via OSD. ı Adjust brightness & contrast controls via OSD.
Geometric Distortion	Screen is not centered correctly	ı Reset the monitor to Factory Settings. ı Auto Adjust via OSD. ı Adjust brightness & contrast controls via OSD. **NOTE:** When using 'DVI-D' or 'HDMI', the positioning adjustments are not available.
Horizontal/Vertical Lines	Screen has one or more lines	ı Reset the monitor to Factory Settings. ı Perform Auto Adjust via OSD. ı Adjust Phase and Pixel Clock controls via OSD. ı Perform monitor self-test feature check and determine if these lines are also in self-test mode. ı Check for bent or broken pins in the video cable connector. ı Run the built-in diagnostics **NOTE:** When using 'DVI-D' or 'HDMI', the Pixel Clock and Phase adjustments are not available.
Synchronization Problems	Screen is scrambled or appears torn	ı Reset the monitor to Factory Settings. ı Perform Auto Adjust via OSD. ı Adjust Phase and Pixel Clock controls via OSD. ı Perform monitor self-test feature check to determine if the scrambled screen appears in self-test mode. ı Check for bent or broken pins in the video cable connector. ı Restart the computer in the *safe mode*.
Safety Related Issues	Visible signs of smoke or sparks	ı Do not perform any troubleshooting steps. ı Contact Dell immediately.

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Intermittent Problems	Monitor malfunctions on & off	ı Ensure that the video cable connecting the monitor to the computer is connected properly and is secure. ı Reset the monitor to Factory Settings. ı Perform monitor self-test feature check to determine if the intermittent problem occurs in self-test mode.
Missing Color	Picture lacks color	ı Perform monitor self-test feature check. ı Ensure that the video cable connecting the monitor to the computer is connected properly and is secure. ı Check for bent or broken pins in the video cable connector. ı Run the built-in diagnostics
Wrong Color	Picture color not good	ı Change the Color Setting Mode in the Color Settings OSD to Graphics or Video depending on the application. ı Try a different Color Preset Setting in Color Settings OSD. Adjust R/G/B value in Color Settings OSD if the Color Management is turned off. ı Change the Input Color Format to PC RGB or YPbPr in the Advance Setting OSD. ı Run the built-in diagnostics
Image retention from a static image left on the monitor for a long period of time	Faint shadow from the static image displayed appears on the screen	ı Use the Power Management feature to turn off the monitor at all times when not in use (for more information, see Power Management Modes). ı Alternatively, use a dynamically changing screensaver.

Product-Specific Problems

Specific Symptoms	What You See	Possible Solutions
Screen image is too small	Image is centered on screen, but does not fill entire viewing area	ı Reset the monitor to Factory Settings.
Cannot adjust the monitor with the keys on the front panel	OSD does not appear on the screen	ı Turn off the monitor, unplug the power cord, plug back, and then turn on the monitor.
No Input Signal when user controls are pressed	No picture, the LED light is white. When you press "up", "down" or "Menu" key, the message appears	ı Check the signal source. Ensure that the Computer is not in the power saving mode by moving the mouse or pressing any key on the keyboard. ı Check whether the signal cable is plugged in properly. Re-plug the signal cable if necessary. ı Reset the computer or video player.
The picture does not fill the entire screen.	The picture cannot fill the height or width of the screen	ı Due to different video formats (aspect ratio) of DVDs, the monitor may display in full screen. ı Run the built-in diagnostics

NOTE: When choosing DVI-D or HDMI mode, the **Auto Adjust** function is not available.

Universal Serial Bus (USB) Specific Problems

Specific Symptoms	What You See	Possible Solutions
USB interface is not working	USB peripherals are not working	ı Check that your monitor is turned ON. ı Reconnect the upstream cable to your computer. ı Reconnect the USB peripherals (downstream connector). ı Switch off and then turn on the monitor again. ı Reboot the computer. ı Some USB devices like external portable HDD require higher electric current; connect the device directly to the computer system.
High Speed USB 2.0 interface is slow.	High Speed USB 2.0 peripherals working slowly or not working at all	ı Check that your computer is USB 2.0-capable. ı Some computers have both USB 2.0 and USB 1.1 ports. Ensure that the correct USB port is used. ı Reconnect the upstream cable to your computer. ı Reconnect the USB peripherals (downstream connector). ı Reboot the computer.

Touch Screen problems

Common Symptoms	Possible Solutions
Touch screen does not respond to touches	ı Make sure the USB cable is connected from the monitor to the computer. ı Make sure the touch screen is connected to a USB port that provides enough power for it (some peripherals, such as key USB ports that do not provide sufficient power for some devices). Try connecting the touch screen to a different USB port ı Make sure Control panel -> System & security -> System -> Device Manager->. ı HID touch device is recognized as shown below.

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	 • Before changing any settings, try restarting the computer.& Dell™ ST2220T.
The cursor does not accurately follow your finger when you touch the screen	• Try restarting the computer & Dell™ ST2220T. • If the above remedies do not work, the touch screen needs calibrating. To fix the problem, see Calibrating the Touch Scr
The cursor moves erratically	• Make sure there is nothing blocking the optics of the touch screen. There are three sensors in the top corners and a left the screen that need unobstructed views across the surface of the display to the bottom and side edges. • Clean the panel surface and edges of the screen. See Maintenance for instructions. • If the above remedies do not work, Try restarting the computer.& Dell™ ST2220T.

Calibrating the Touch Screen

ST2220T uses standard Windows7 calibration:

1. Run Windows Control Panel -> Hardware & Sound -> Tablet PC -> Calibrate.

2. Touch your finger (or stylus) on the screen at that center of black cross until the cross moves.
3. The pointer moves to fifteen further positions in sequence for the first calibration and three further positions in sequence if previous calibration data is stored.
4. Store the calibrated data to complete the touch screen calibration procedure.

This completes the touch screen calibration procedure.

NOTE: When removing your finger, lift it straight off the screen, making sure you don't drag it across the screen. Dell ST2220T monitor.

NOTE: Test the calibration by moving the mouse pointer around the screen checking that it closely follows your finger.

NOTE: If the calibration is not satisfactory, you can re-calibrate.

NOTE: Make sure your finger is placed accurately at each calibration point.

NOTE: If your finger pointed with poor accuracy, press & hold the point to go back to the previous state.

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